

(Nottingham and beyond)

MONEY HELP SERVICES

for front line workers



Advice Services (help with benefits and debt)

- Advice Nottingham services (*please see website for opening hours and full details, as each service varies*):

<http://advicenottingham.org.uk/get-help/>

- Bestwood Advice - 0115 962 6519
 - Citizens Advice Nottingham & District –
 - Housing 0115 945 3970
 - Consumer 0808 223 1133
 - Help to Claim Universal Credit 0800 144 8444
 - Debt 0115 9453989
 - All other enquiries 0808 2787974
 - Clifton Advice - 0115 940 5551
 - Nottingham Law Centre - 0115 978 7813
 - Meadows Advice - 0115 986 0197
 - St Ann's Advice - 0115 950 6867, or debt 0115 908 1530
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- Welfare Rights, NCC – 0115 915 1355
- <https://www.nottinghamcity.gov.uk/welfarerights>

- Age UK Notts (pension-age benefits) - 0115 844 0011
Info@ageuknotts.org.uk
<https://www.ageuk.org.uk/notts/>
- Nottingham City Council **Tenants** (benefits and budgeting advice) - 0115 915 4920
Tenants can self-refer to the Tenancy Sustainment team
Email: moneymatters@nottinghamcityhomes.org.uk
Text: DOSH and your free message to 80800
Also support Nottingham City Council tenants who are new Universal Credit claimants and contacting them to offer support.

Advice Services (help with debt)

- Community Money Advice Centres :
 - Step Forward Money Advice - 0115 988 7069
<https://www.communitymoneyadvice.com/centre/trent-debt-advice>
 - West Bridgford Debt Centre (CAP) – call via the national CAP number 0800 328 006
wbdebtcentre@gmail.com
- Step Change Debt Charity (national phone line)
<https://www.stepchange.org/>
Multiple ways get to get in touch but if telephoning, then see the information needed to have ready before calling
- National Debt Line (national phone line)
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Notts and Lincs Credit Union (lower cost loans, simple savings and money help)

- Nottingham and Lincs Credit Union - 0330 004 0842
<https://nottsandlincscu.co.uk/>

If you are a victim of a Loan Sharks (illegal money lender)

- Illegal Money Lending Team (national)
To safely report a loan shark: 0300 555 2222 (24/7)
<https://www.stoploansharks.co.uk/> (includes resources to download)
(training and awareness sessions are available also for staff and community groups)

Affordable Warmth/ Energy

- Nottingham Energy Partnership - 0115 985 9057
<https://nottenergy.com/our-services/>
- Nottingham City Homes
Email energyteam@nottinghamcityhomes.org.uk
Web <https://www.nottinghamcityhomes.org.uk/your-home/energy-and-sustainability/>
- Fuel debt advice at Bestwood Advice; Nottingham Law Centre; Meadows Advice, St Ann's Advice.

Financial Capability and Learning About Money - services and courses

- Nottingham Financial Resilience Partnership (mostly for front line staff, or for information on on financial capability/ education etc in the city) – 01332 460466,
emma@financialinclusionsupport.co.uk
- Multiply - Community learning opportunities across the city on money skills and numbers
<https://www.facebook.com/multiplynottingham> and or other initiatives. Or for more information, contact Nottingham Financial Resilience Partnership.

Financial Capability and Learning About Money - Websites

- Money and Pensions Services <https://www.moneyadvice.service.org.uk/en>
- Citizens Advice <https://www.citizensadvice.org.uk/>
- Money Saving Expert <https://www.moneysavingexpert.com/>
- Most mainstream bank websites have tools on managing money

Other support:

School Uniforms:

Uniform Project Nottingham

Open throughout an August - turn up any time between 10 and 2 Tuesdays and Thursdays.
Uniform Project Nottingham is based at Himmah: Unit 2, Forest Court, Gamble St, Radford, Nottingham, NG7 4EX

Outside of these hours, and during school term times book at appointment by email:

uniformproject@hotmail.com

Or message via facebook <https://www.facebook.com/NottinghamUniform/>

Free clothing project:

Sharewear Clothing Scheme

Free clothing of all types, plus bedding. Ages newborn to adult. Referral only service, please contact Sharewear to make a referral if your organisation does not have their current forms.

Contact details: email info@sharewearclothingscheme.org or tel 03300 577844 option 1

Cheap Food projects:

Nottingham People's Pantry

Surplus food/ pay a nominal amount for a big shop

<https://nottinghampeoplespantry.org/>

Food Print supermarket in Sneinton

<https://nottinghampeoplespantry.org/>

NB There are also a range of cheap social eating venues/ café's around the city – see AskLion.

Hygiene/ Period products:

The Hygiene Bank (city and county)

<https://thehygienebank.com/give-products/nottinghamshire/>

Baby Banks

Around Again

Based : The Vine Community Centre, Bobbers Mill Road, NG7 5GZ

Phone number: 01159249700

Link for appointments: <https://aroundagain.eventbrite.co.uk>

Baby Essentials

Based: Grace Church, 1 Castle Boulevard, NG7 1FT

Tel 0115 950 2332

Every Tuesday morning, 10am-12pm. This provides a space for young families to come, play with a wide range of toys, have a snack and also receive baby supplies and food parcels if needed. Please email tim.bunker@gracechurchnottingham.org for more information about referrals.

For a database of *all* money help services in Nottingham see the Money/ Ask Lion page
www.asklion.co.uk/money

For any further help or information on money help services or on financial resilience work generally, contact Emma Bates, Nottingham Financial Resilience Partnership, 01332 460466,
emma@financialinclusionsupport.co.uk