

(Nottingham and beyond)

MONEY HELP SERVICES

for front line workers



Advice Services (help with benefits and debt)

- Advice Nottingham services (*please see website for opening hours and full details, as each service varies*): <http://advicenottingham.org.uk/get-help/>
 - Bestwood Advice - 0115 962 6519. Phone lines open Monday to Thursday 9.30am–12.30pm. www.bestwoodadvice.org.uk
 - Citizens Advice Nottingham & District:
 - Consumer 0808 223 1133
 - Help to Claim Universal Credit 0800 144 8444
 - Debt 0115 9453989
 - All other enquiries 0808 2787974
 - Clifton Advice - 0115 940 5551
 - Nottingham Law Centre - 0115 978 7813
 - Meadows Advice Group - 0115 986 0197. Open Monday to Thursday 10am- 1pm <https://www.meadowsadvicegroup.co.uk>; email: advice@meadowsadvice.org.uk
 - St Ann's Advice - 0115 950 6867, or debt 0115 908 1530
- Age UK Notts (pension-age benefits) - 0115 844 0011
Info@ageuknotts.org.uk
<https://www.ageuk.org.uk/notts/>
- Nottingham City Council Tenants (benefits and budgeting advice) - 0115 915 4920
Tenants can self-refer to the Tenancy Sustainment team
Email: moneymatters@nottinghamcity.gov.uk
Also support Nottingham City Council tenants who are new Universal Credit claims and contact them to offer support.

Advice Services (help with debt)

- Community Money Advice Centre:

- Step Forward Money Advice (previously Trent Debt Advice) - 0115 988 7069
<https://www.trentcompassion.org/get-help/debt-advice>
- Step Change Debt Charity (national phone line)
<https://www.stepchange.org/>
Multiple ways get to get in touch but if telephoning, then see the information needed to have ready before calling
- National Debt Line (national phone line)
<https://nationaldebtline.org/>
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Notts and Lincs Credit Union (lower cost loans, simple savings and money help)

- Nottingham and Lincs Credit Union - 0330 004 0842
<https://nottsandlincscu.co.uk/>

If you are a victim of a Loan Sharks (illegal money lender)

- Illegal Money Lending Team (national)
To safely report a loan shark: 0300 555 2222 (24/7)
<https://www.stoploansharks.co.uk/> (includes resources to download)
(training and awareness sessions are available also for staff and community groups)

Affordable Warmth/ Energy

- Nottingham Energy Partnership - 0115 985 9057
[Nottingham Energy Partnership \(nottenergy.com\)](http://nottenergy.com)
- Nottingham City Housing
Email: energyteam@nottinghamcity.gov.uk
Website: <https://ncchousing.org.uk/your-home/energy-and-sustainability/>
- Fuel debt advice at Bestwood Advice; Nottingham Law Centre; Meadows Advice, St Ann's Advice.

Financial Capability and Learning About Money - services and courses

- Nottingham Financial Resilience Partnership (mostly for front line staff, or for information on financial capability/ education etc in the city) – 01332 460466,
emma@financialinclusionsupport.co.uk

- Multiply - Community learning opportunities across the city on money skills and numbers <https://www.facebook.com/multiplynottingham> and or other initiatives. Or for more information, contact Nottingham Financial Resilience Partnership.

Financial Capability and Learning About Money - Websites

- Money and Pensions Services <https://www.moneyadvice.service.org.uk/en>
- Citizens Advice <https://www.citizensadvice.org.uk/>
- Money Saving Expert <https://www.moneysavingexpert.com/>
- Most mainstream bank websites have tools on managing money

Other types of support:

Free clothing:

Sharewear Clothing Scheme

Free clothing of all types, plus bedding. Ages newborn to adult. Referral only service, please contact Sharewear to make a referral if your organisation does not have their current forms.

Contact details: email info@sharewearclothingscheme.org or tel 03300 577844 option 1

Food - cheap/ lower cost:

Social eating:

For a range of cheap social eating venues/ café's around the city – see AskLion

<https://www.asklion/money/socialeating>

Social/ community supermarkets:

Foodprint - Social Supermarket in Sneinton, Radford and St Ann's

Surplus food and groceries for sale at affordable rates. See website for opening hours.

himmah.org/food

Food Banks:

Food Banks are for anyone in emergency food need. They require a referral from a key worker.

Baby Goods Banks

Around Again

Based : The Vine Community Centre, Bobbers Mill Road, NG7 5GZ

Phone number: 0115 9249700

Email aroundagainnottingham@gmail.com

Link for appointments: <https://aroundagain.eventbrite.co.uk>

Baby Essentials

Based: Grace Church, 1 Castle Boulevard, NG7 1FT

Tel 0115 950 2332

Every Tuesday morning, 10am-11.30am. This provides a space for young families to come, play with a wide range of toys, have a snack and also receive baby supplies and food parcels if needed. Please email tim.bunker@gracechurchnottingham.org for more information about referrals.

Furniture/ Household

The Arches

Help with Furniture/ Household Items/ Baby equipment

Worker referral required.

<https://www.trentcompassion.org/get-help/furniture-and-household-items>

**For a database of *all* money help services in Nottingham, please see Money Ask Lion page
www.asklion.co.uk/money**

**For any further help or information on money help services or on financial resilience work generally, contact Emma Bates, Nottingham Financial Resilience Partnership, 01332 460466,
emma@financialinclusionsupport.co.uk**

FOR ANY INTERIM UPDATES THROUGH THE YEAR, PLEASE SEE OUR WEBSITE
<https://www.nottinghamfinancialresilience.org.uk/>